

flavourIT

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restaurant **mPOS**
PDA ordering system

takeaway **ePOS**

takeaway ePOS



Features:

- Instant Kitchen and Bill Printing
- Touchscreen interface
- Daily/Weekly/Monthly/Yearly Report
- Export to Accounts
- Multi-Tiered Login Security
- Multi-Site technology
- Wireless Technology
- Optional Wireless PDA Order Software
- Extended Management Reporting
- Complete control over orders and database content

FlavourIT **Takeaway ePOS** - is an electronic point-of-sale application with touchscreen terminal, Menu/Data Control Panel and built-in wireless PDA Ordering Option

Takeaway ePOS system allows users to navigate through the menu simply and easily. It includes all the functionality of an advanced cash register and also has an *optional* Delivery Module.

Takeaway ePOS allows users to take orders over the counter, email or telephone and with the delivery module logs all orders and collects customers details. Furthermore, users can instantly access customer history through CallerID and use the captured data for marketing purposes.

The multi-site option allows data from all branches to be accessed centrally and analysed through the built-in report manager.

Call us on 0113 239 2255 to discuss the benefits of takeaway ePOS.

Additional Options:

- Delivery ePOS
- Multi-branch Module
- Central HQ Module
- Wireless PDA Ordering
- Stock Control Module
- Branch webcam facility

Delivery Module Features:

- Logged Orders
- CallerID
- Access Customer History
- Data Capture - e-marketing
- Area Grid Logistical Management
- Label Printer Option

restaurant **mPOS**

PDA ordering system



Features:

- Instant Kitchen, Bar and Bill Printing
- Touchscreen interface
- Manage Menu Content
- Generate Sales Reports
- Multi-Tiered Security
- Multi-Site technology
- Website Interface
- Extended Management Reporting
- Complete control over orders and database content

FlavourIT Restaurant mPOS is a mobile point-of-sale application developed for the restaurant industry.

Our mPOS system allows restaurateurs to streamline and automate their business and provide a higher level of service to their customers.

Waiters are more efficient, can handle more tables and make less mistakes using our mPOS system giving you a totally reliable, scalable and secure solution.

Restaurant mPOS has a unique 4 way communication - waiter, kitchen, bar and cash desk all at a touch of a button.

Call us on 0113 239 2255 to discuss the benefits of takeaway ePOS.

Additional Options:

- Bar mPOS/ePOS
- Multi-branch Module
- Website interface
- Central HQ Module
- Stock Control Module
- Branch webcam facility



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Service Support

Flavour IT provides phone/fax, email and modem support services directly from our offices. Our support team can be available to you 365 days a year, from 9am until Midnight, depending on the maintenance package most suitable for your needs.

We currently offer in the UK –

Bronze – Monday to Saturday 9:00 – 17:00 GMT

Silver – Monday to Saturday 09:00 – 20:00 GMT

Gold – 7 Days a Week 09:00 – 00:00 GMT

(The Gold package also includes a yearly maintenance/reconfiguration visit)

Support Hours for European sites will vary, and these will be on a per country basis.

All support calls are categorised by a Log Number for reference and callbacks.

Staff Services

Flavour IT offers a full range of training, installation and after sales packages for all products. The products have been designed to be easy to install and train, and simple to update in the future. All of our trainers and installers have a number of years experience in the hospitality industry, so they understand your needs and how you operate, and will assist you in all ways to improve your operation through the configuration and usage of our products.

We believe that a successful installation starts the moment you approach us with a sales enquiry, and

we aim to understand your requirements from the outset, and this information will be passed on to our trainers and installation engineers, so that the installation will be effortless and you will feel at home with **Flavour IT** and our personnel, our mission is to work with you and we believe that a successful business relationship is the outcome of this, you are as much a client as a friend.

We can offer training at our facilities in Leeds or on site, with the benefit of experience we have found that supervisor and configuration training held at our offices is recommended as the trainees are away from site and able to achieve a higher degree of knowledge retention as they are not interrupted during their training sessions.

Software Customisation

We can offer client customisation, and these will be planned and scheduled to run in conjunction with our development timetable. Paid customisations will be prioritised to be included within these timetables, and all paid customisations will be included as options in future releases.

Consumables

If you are a registered customer, and need any consumables, simply complete the order form on the web site and we will ensure its speedy delivery.

For any items not listed on the order form please send us an e mail and we will see if we can assist you in supplying your requirements or at least give you some guidance as to where you might be able to source the items.

FlavourIT

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